

Nagarjun P

Data Analyst

nagarjunp23@gmail.com

+91 9113581829

[LinkedIn](#) | [nagarjunp23.github.io](#)

PROFESSIONAL EXPERIENCE

Capgemini Technology Services India Limited

Senior Analyst(A5)

Oct 2023 - July 2024

- Performed **data extraction using SQL** for reporting and data analysis, to support business decisions.
- Skilled in **data visualization** using tools like **PowerBI** to analyze and interpret complex data sets, creating interactive reports and dashboards that communicate key metrics and KPIs to stakeholders.
- Reduced **customer complaints by 10%**, by developing SQL queries to monitor inconsistent data at source which enabled corrective actions.

Analyst(A4)

Jan 2022 - Sept 2023

- Spearheaded a critical knowledge transfer initiative by **facilitating requirements gathering meetings with clients**, ensuring a smooth and successful application transition between organizations.
- Successfully conducted root cause analysis (RCA) of an important web service which helped in clearing **10k+** blocked records.
- Demonstrated ability to streamline and optimize business processes through data analysis. Created and documented Standard Operating Procedures (SOPs), resulting in a **20% reduction** in resolution time for critical tasks.

SKILLS

- | | | | |
|----------------------|--------------------|--------------|---------------|
| • SQL | • Power BI Desktop | • DAX | • Power Query |
| • Python | • Advanced Excel | • SQL Server | • APIs |
| • Data Visualization | • AWS S3 | • AWS Lambda | • Git |

PROJECTS

Marketing Insights ([Project Link](#))

- Created a Power BI dashboard to analyze the survey data for CodeX, a beverage company aiming to expand in the Indian market. Identified key insights for business such as brand awareness, customer preferences and focus area for marketing.
- The dashboard enables data driven decisions, helping to focus on the right customer group and marketing strategies resulting in increased customer base by at least **10%**.

Netflix Data Analysis ([Project Link](#))

- Implemented an end to end ELT project using Python and SQL for data cleaning and transformation. Used advanced SQL concepts such as **Joins, CTE and Window Functions** for data analysis.
- Devised a Power BI report by performing a similar data cleaning and transformation using **Power Query and DAX**.

CERTIFICATES

- AWS Certified Cloud Practitioner(CLF-C01) - [Amazon Web Services](#)
- SQL(Intermediate) - [HackerRank](#)

EDUCATION

Bachelor of Engineering in Computer Science and Engineering

Aug 2017 - Aug 2021

Mysore college of Engineering and Management - VTU University